

Report to: **SINGLE COMMISSIONING BOARD**

Date: 14 November 2017

Officer of Single Commissioning Board Gideon Smith, Consultant in Public Health Medicine

Subject: **WOMEN AND THEIR FAMILIES SERVICE PROCUREMENT**

Report Summary:

This report requests permission to:

- proceed with a procurement exercise to replace the existing grant arrangement with the Women and Their Families Centre from 1 October 2018;
- extend the existing grant arrangement from 1 April 2018 to 30 September 2018 to allow time for the procurement to be completed.

The Single Commissioning Board agreed an extension of the grant arrangement for 2017/18 in order to align Public Health funding and provision to match that provided by the Office of the Police Crime Commissioner until 31 March 2018 - which was secured to expand this service into 2 additional areas. At that time it was noted that a form of market testing would be necessary to support consideration of continued support to Centre provision beyond 31 March 2018.

The current grant has enabled the delivery of an effective service that both achieves good value and has realised significant outcomes in the early intervention of women offenders and non-offenders.

Continuing to provide the Women and Their Families Centre will enable the service to continue to embed and expand their work significantly to support women victims and offenders (who are often both) and their children to deal with the multiple issues and deprivation they face.

The breadth of the work being provided, alongside the integration with major partners in Tameside detailing the number of clients and families seen, evidences the clear necessity to continue with such vital provision.

The Centre has been supported by a grant since 2011. Initially this was via the Tameside Council Community Safety Unit (Drug & Alcohol Action Team), moving to Public Health from 2013. Currently accommodation is provided by New Charter Housing, and in view of the success of the service on this site the preferred option for the future is to continue provision on this site.

Recommendations:

Single Commissioning Board is asked to agree:

1. A procurement exercise to replace the existing grant arrangement with the Women and Their Families Centre from 1 October 2018.
2. A total budget of £497,850 over five years for the procurement of this service.

3. To extend the existing grant arrangement from 1 April 2018 to 30 September 2018 to allow time for the procurement to be completed.

Financial Implications:

(Authorised by the statutory Section 151 Officer & Chief Finance Officer)

Budget Allocation (if Investment Decision)	Current budget allocation within Public Health is £99,570 p.a. The proposal in this report requests funding over a 5 year period (total investment £497,850).
CCG or TMBC Budget Allocation	TMBC – Population health
Integrated Commissioning Fund Section – S75, Aligned, In-Collaboration	Section 75
Decision Body – SCB, Executive Cabinet, CCG Governing Body	Single Commissioning Board
Value For Money Implications – e.g. Savings Deliverable, Expenditure Avoidance, Benchmark Comparisons	<p>A previous cost benefit analysis (CBA) undertaken in 2016 suggested cost avoidance of £3.88 for every £1 invested in the Centre. This was based on a New Economy model which takes into account a number of factors including; mental health, reduced drug and/or alcohol use, reduced incidents of crime and reduced statutory homelessness. Outcomes measured demonstrate reductions in elements of police, criminal justice, temporary housing and health related</p> <p>An updated CBA was scheduled to be carried out during the Summer of 2017. This has not commenced to date due to the requirement of IT system related developments. It is recommended that the results of this analysis are considered prior to the award of any contract from 1 October 2018 should they be available at that time.</p>
Additional Comments	
The six month extension (£49,790) of the existing contract in 2018/19 to 30 September 2018 will be financed via the existing Population Health service revenue budget, as will the proposed contract from 1 October 2018.	

Members of the Single Commissioning Board should also note that the outcome of the updated cost benefit analysis (section 2.2) will not be available until a later date. It is recommended that the results of this updated analysis are considered prior to the award of the new contract from 1 October 2018 should they be available at that time.

Legal Implications:

(Authorised by the Borough Solicitor)

Any procurement exercise must be undertaken in accordance with the Light Touch Regime for Social and Other Services under the Public Contracts Regulations 2015.

A decision to extend the grant agreement for six months is not without risk however given the intention to undertake a procurement exercise the risk is minimal.

It would be prudent to agree terms of occupation with New Charter Housing in advance of the procurement exercise to give certainty over the term of the contract.

How do proposals align with Health & Wellbeing Strategy?

The impact of the Women and Their Families Centre is mostly within the Starting Well, Developing Well and Living Well priorities, particularly: domestic abuse; reducing child poverty; ensuring children are ready for school; enabling a multi-agency approach to troubled families; emotional wellbeing; reducing homelessness; reducing reoffending.

How do proposals align with Locality Plan?

The Centre makes an important contribution to the implementation of Healthy Lives and Enabling self-care dimensions of the model of care for a very vulnerable group of women and their families.

How do proposals align with the Commissioning Strategy?

The Centre contributes to the delivery of the Clinical Challenges for Children and Families, and Mental Health.

Recommendations / views of the Professional Reference Group:

That the Single Commissioning Board be recommended:

- (i) To agree a procurement exercise to replace the existing grant arrangement with the Women and Their Families Centre from 1 October 2018;
- (ii) That the existing grant arrangement from 1 April 2018 to 30 September 2018 be extended, to allow time for the procurement to be completed; and
- (iii) That further options in respect of accommodation costs be explored before submission to Single Commissioning Board.

Public and Patient Implications:

The report includes details of self-reported wellbeing, case studies and comments by women who use the Centre.

Quality Implications:

The Centre is subject to quarterly monitoring. The report includes performance, cost-benefit, partner comments and users feedback.

How do the proposals help to reduce health inequalities?

The service is tailored to provide support to a very vulnerable group of women and their families. Long-term potential benefits are significant in terms of improving their life chances.

What are the Equality and Diversity implications?

The Centre provides access for women of all ages, ethnicities, abilities and protected characteristics.

What are the safeguarding implications?

The Centre is required to comply with Tameside Council adult and children safeguarding requirements.

What are the Information Governance implications? Has a privacy impact assessment been conducted?

There are no Information Governance implications associated with this report.

Risk Management:

There are no risk management issues associated with this report.

Access to Information :

The background papers relating to this report can be inspected by contacting Gideon Smith, Consultant in Public Health Medicine



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1.0 BACKGROUND

- 1.1 In 2011, the Probation service, along with the Council's Community Safety Unit (Drug & Alcohol Action Team) agreed a proposal for a women-only centre to be provided in order to manage the women of Tameside who were both offenders and non-offenders in a completely different way, and The Women and Their Families Centre was established.
- 1.2 The Women and Their Families Centre offers a safe place for women to obtain advice and support and also a programme of courses which aim to offer new opportunities for women only. These include practical courses, health and wellbeing groups, groups for drugs and alcohol, domestic abuse and more. They provide group peer support and one-to-one support for women who want to make changes in their life, but don't know where to start.
- 1.3 Since the Centre opened many women have utilised its services. Based on the last year an average of 279 women have utilised the centre each quarter. This includes women who attend for more than one quarter. On average, approximately 45% are new attendees quarter. Only 30% of the women who attend do so to secure adequate completions of requirements for criminal justice purposes, the remaining 70% are referral by other agencies and self. The appended report, that was prepared to support discussion by Single Commissioning Board in February 2017 about the future of the service, provides further detail of the current provision.
- 1.4 The Centre has been supported by a grant since 2011. Initially this was via the Tameside Council Community Safety Unit (Drug & Alcohol Action Team), moving to Public Health from 2013. The service is provided by Purple Futures from accommodation at Cavendish Mill provided by New Charter Housing at no cost.
- 1.5 This report requests permission to proceed with a procurement exercise to replace the existing grant arrangement with the Women and Their Families Centre from 1 October 2018.
- 1.6 The Single Commissioning Board, at its meeting in February 2017, agreed an extension of the grant arrangement for 2017/18 in order to align Public Health funding and provision to match that provided by the Office of the Police Crime Commissioner until 31 March 2018 - which was secured to expand this service into 2 additional areas. The matched funding supports a twelve month staff post that runs until October 2018. Further funding via this route has not been announced to date.
- 1.7 At that time it was noted that a form of market testing would be necessary to support consideration of continued support to Centre provision beyond 31 March 2018, and also the grant would be subject to a review of all Single Commission grants. The grants review did not recommend any change to the Women and Families Centre grant.

2.0 COST BENEFIT ANALYSIS

- 2.1 In November 2016, the Public Service Reform team within the Office of the Police Crime Commissioner produced a brief cost benefit analysis using the recognised 'New Economy' model. Currently, based upon data for the women offenders within the centre, the report details that for every £1 spent on the Women Centre benefits realised show gross benefits of £3.88. Within the wider system of social care the benefits increase to £1:£25.32 and to the NHS alone £1 spent at the centre saves £6.71.
- 2.2 A repeat cost benefit analysis planned for summer 2017 has not yet been carried out. An IT development is required before the analysis can start.

3.0 THE CASE FOR PROCUREMENT

- 3.1 The current grant to the Women and Their Families Centre has enabled the delivery of an effective service that both achieves good value and has realised significant outcomes in the early intervention of women offenders and non-offenders.
- 3.2 The work of the Centre forms a critical part of the local work to support troubled families, and will feature as a key element within the current local Early Help needs assessment with recommendations endorsed by Tameside Children's Improvement Board. The needs assessment notes: *"It is also clear from the service mapping that there are a lot of services that cover universal services but very few that are able to support complex families and children in transition or in the step up/down multi-agency response type interventions."* The work of the Centre has also been recognised as model of good practice within Greater Manchester.
- 3.3 The cost benefit analysis evidences some of the wider benefits realised from a small closely led team of probation workers and volunteers who have worked together to change the behaviours and lives of women and their children who attend the centre forever.
- 3.4 Continuing to provide a Women and Families Centre will enable the service to continue to embed and expand their work significantly to support women victims and offenders (who are often both) and their children to deal with the multiple issues and deprivation they face. This work will affect current and future generations of Tameside's female population to help deal with their problems, understand acceptable behaviour and grow mutually respectful relationships with their children and partners.
- 3.5 The breadth of the work being provided, alongside the integration with major partners in Tameside detailing the number of clients and families seen, evidences the clear necessity to continue with such vital provision.
- 3.6 Currently accommodation is provided for the service by New Charter Housing. Professional Reference Group suggested that alternative accommodation may be available within the existing public sector estate, but this would be very unlikely to be available ahead of recantment for Vision Tameside. In view of the success of the service at Cavendish Mill the preferred option for the future is to continue provision on this site. Funding required for accommodation is available from within the population health budget.
- 3.7 The current grant is for £99,570pa, and the requested procurement would be for a five year contract. The total budget for five years at £99,570pa should be £497,850.

4.0 RECOMMENDATIONS

- 4.1 As set out on the front of this report.